National Highways Authority of India

Ministry of Road Transport and Highways
Jee-5 & 6, Sector-10, Dwarka, New Delhi-110075
G-5 & 6, Sector-10, Dwarka, New Delhi-110075

NHA/13013/CO Division/ETC/14-15/66192

Date: 18.05.15

To
All Toll Collection Contractors/ Bidders of NHA!

Sub.: Implementation of Electronic Toll Collection (ETC) on Pan India basis
- Instructions to the Toll Collection Contractors/ Bidders of NHA! for its Toll Plazas.

Indian Highways Management Company Ltd. (IHMCL) on behalf of NHA! engaged ETC equipment/ systems suppliers at its toll plazas (M/s. Tecsidel & M/s. VaaaAN) & CCH Service Providers (ICICI Bank & Axis Bank). As per the revised target set by the Government, electronic tolling is to be implemented at all toll plazas by 31.05.2015. In this context, in supersession of the instructions vide Circular of even No. 57780 dated 21.10.2014 and as per Clause 13(i) of the Contract Agreement, the Authority advises all its Toll Collection Contractors/ Bidders as under:

(i) The toll collection contractors/ bidders as part of their Pre-qualification Application shall indicate their bank account in which the appropriate toll collection amounts through electronic toll lanes will be credited by CCH Service Providers. Subsequently, on allotment of each toll plaza and for each Contract Agreement, the toll collection contractor will intimate to CCH Service Provider through the Project Director concerned of NHA!, a sub-account number to the above main account applicable to each toll plaza, along-with date of start and date of close, so that the transactions occurring at different toll plazas with the Contractor are easily identifiable/ verifiable and accounted for. In case of any shortfall in the amount credited by CCH Service Provider, the toll collection Contractor will take up the matter with CCH Service Provider with a copy to PD of NHA! for depositing the balance amount, if any, as per reconciliation of the contractor. The provisions of the agreement between IHMCL/ NHA! and CCH Service Provider will apply in case of such shortfall amount and the Deed of Adherence (DOA) signed by NHA! is binding on the toll collection contractors (copies of these agreements with CCH Service Provider and DOA are available on website of NHA! - Pre-qualification Application site).

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(ii) Installation and O & M of ETC equipment/ systems (AVCC, Lane Cameras, RFID Readers, etc) will be the responsibility of ETC equipment/ system supplier of IHMCL/ NHAI. However, the toll collection contractor is responsible for traffic management in ETC lane including Security of ETC equipment. The contractor cannot operate ETC equipment but can view/ download/ print ‘free of cost’ the data from these equipment/ systems for which he may set up his own infrastructure/ connections, as required. The contractor is also free to install such other equipment as deemed appropriate by him to satisfy himself to capture the transactions through the electronic toll (ETC) lane correctly.

(iii) NHAI also signed an MOU with CCH Service Provider to set up the Point of Sale (POS) to issue RFID Tags (now named as FastTag) to user public at each toll plaza. This MOU is binding on the toll collection contractors. In the list of hardware mentioned in Annexure-III of MOU for setting up of POS Kiosk at the Toll Plaza, most of the items are included in the scope of ETC equipment/ system supplier of NHAI/ IHMCL and the remaining items will be arranged by PD. Thus, these items are not to be provided by the toll collection contractor. The toll collection contractor is responsible for operating & maintaining POS as per MOU.

(iv) Concerned PD of NHAI had already provided the master data (sample enclosed) at each toll plaza of NHAI. The toll collection contractor shall check the master data, propose amendments and submit signed master data to concerned PD.

Yours faithfully,

(A. K. Sharma)
GM (CO)

Copy to:
1. All ROs/ PDs of NHAI – for necessary action.
2. GM/ CEO, IHMCL – for needful