

Leave, Travel, Claim & Reimbursement v1.2 Published on 20-Feb-2019



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# 1. Preamble

## NHAI

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# Purpose of this Document

The purpose of this document is to guide end user how to perform the HR Employee Self Services functions.

- 1. User manual for Human Resources (HR) Department Leave Request & Approval Process for NHAI
- 2. User manual for Finance (FI) Department for Travel Request Creation and Approval Process for NHAI
- 3. User manual for Finance (FI) Department for Claim & Reimbursement Request and Approval Process for NHAI

### **Intended Audience**

This document is intended for the usage of the Human Resource Department (HR Department) of NHAI, DXC Technology, Highbar Consulting Team and employees of NHAI involved in the Project.

## Current distribution of this document

- 1. Business Process Owner: Sh. Ajay Mishra General Manager NHAI
- 2. All the end users of SAP (All NHAI Users)

# 2. Icons on SAP User Interface

Icons (Push Button and Text Box)
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# 3. Leave Management Process

User manual for creating leave request and approval process in SAP system

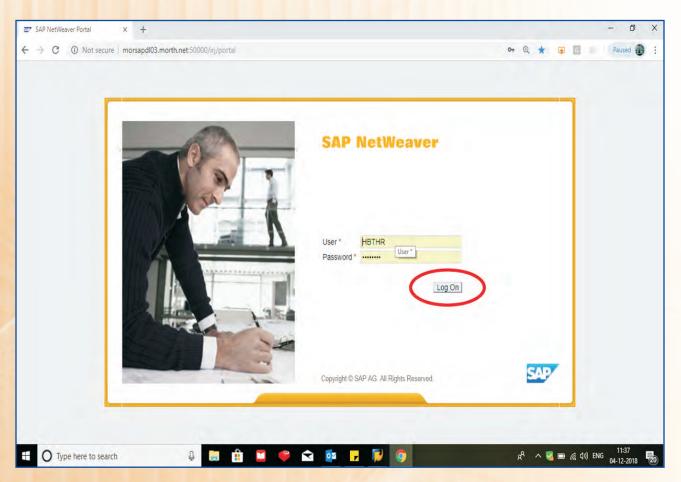
Login to SAP using following url with login details

# http://ess1.morth.gov.in/irj/portal

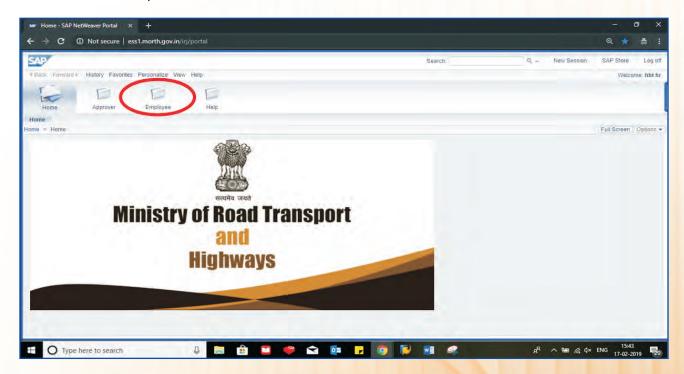
Once you open the above URL in the Browser, you will see the below screen.

Enter the user id & password (Each employee will have separate user id).

After entering user id & password, click on the Log On button to login to employee portal.



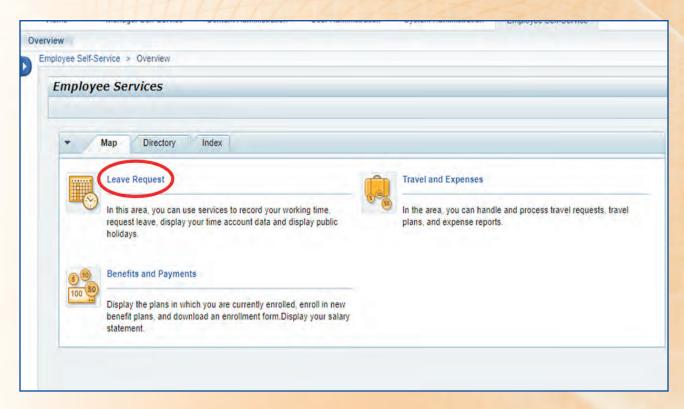
### Below screen will open



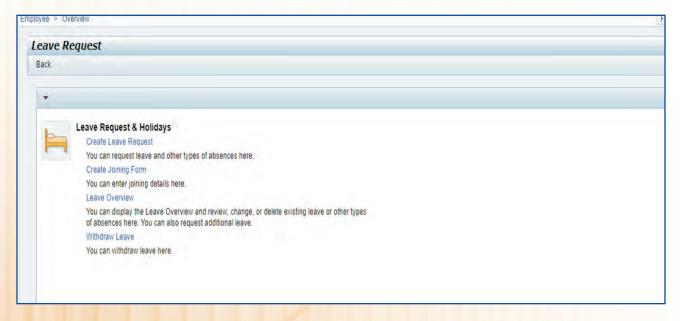
You would be able to see icon on your screen

- Home Landing pag
- Approver All approval page
- Employee All employee truncation
- Help To view user manual

Once you click the **Employee** icon, below screen will appear.



Once you click the **Leave Request**, below screen will appear

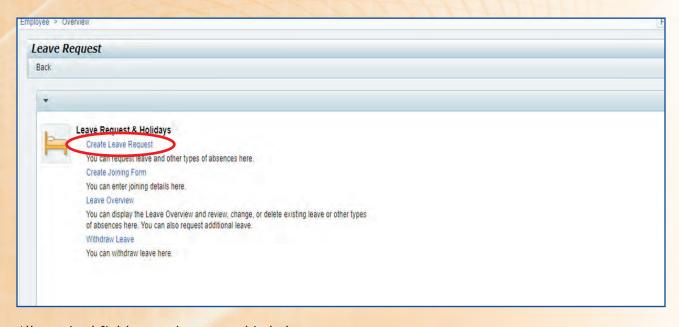


In the above screen following activities can be performed:

- Create Leave Request
- Create joining form
- Leave overview
- Withdraw Leave

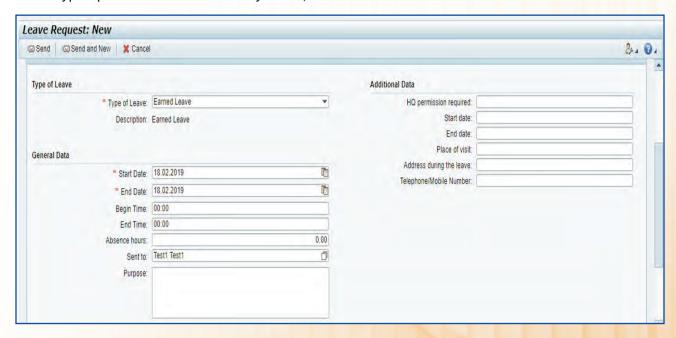
## **Create Leave Request**

Click on Create Leave Request to apply for leave

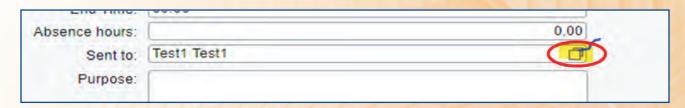


All required fields must be entered in below screen
Type of leave - Select the leave type
Start Date - Enter the leave start date
End Date - Enter the leave end date

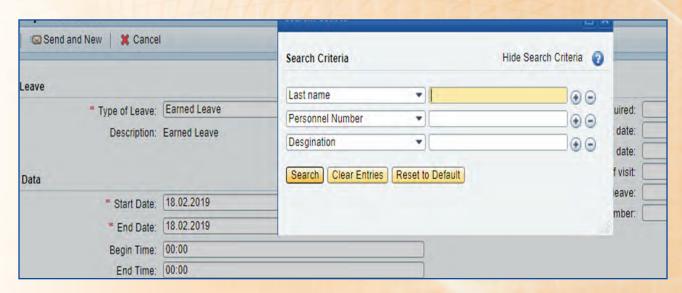
Enter the detail in start time and end time when you are availing casual half day. In any other leave type apart from casual half day leave, don't fill the time in this field



Sent to: You need to select the approver by clicking on below box



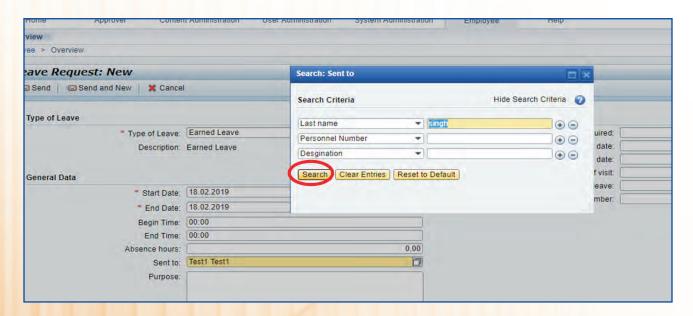
After clicking on the above box, below screen will open



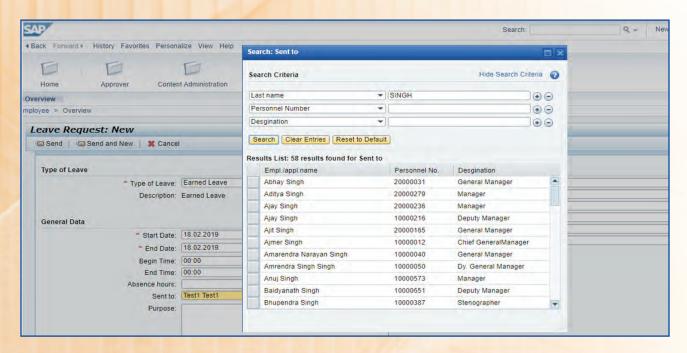
You can search your approver based on any of the parameters below

- Last name
- Personal number
- Designation

#### Then click on Search

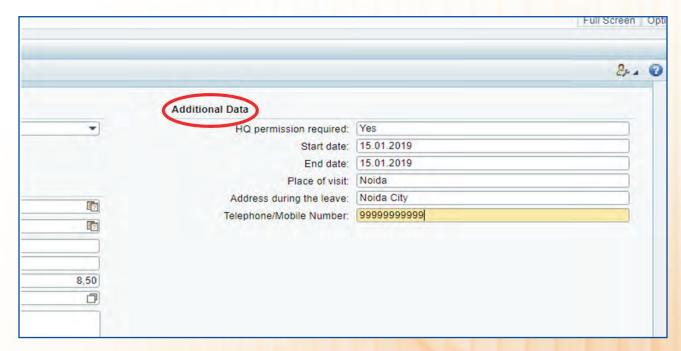


Enter the reason for the leave in the below purpose box

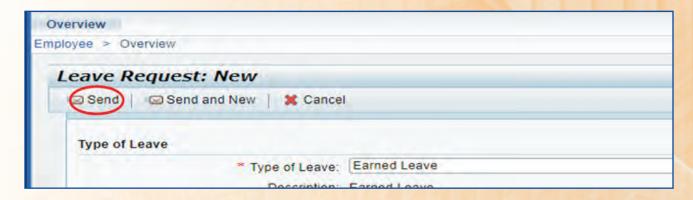


Double click on the Name, which you would like to select as an approver.

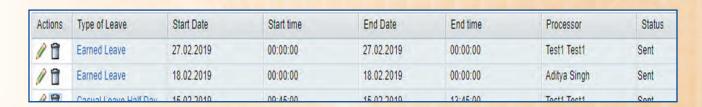
## Additional Data to be filled, if HQ permission is required along with leave



## After filling all the required detail click on Send button



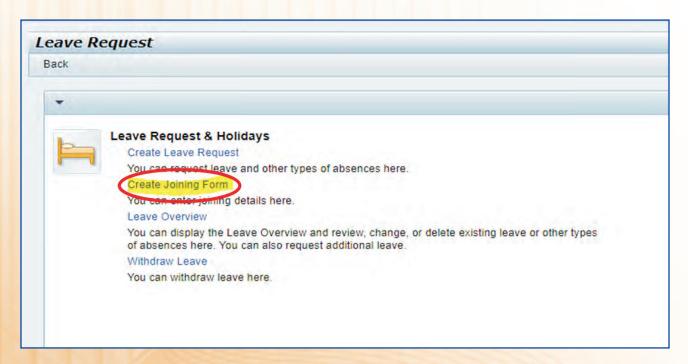
## After clicking Send button, leave overview will be displayed as below



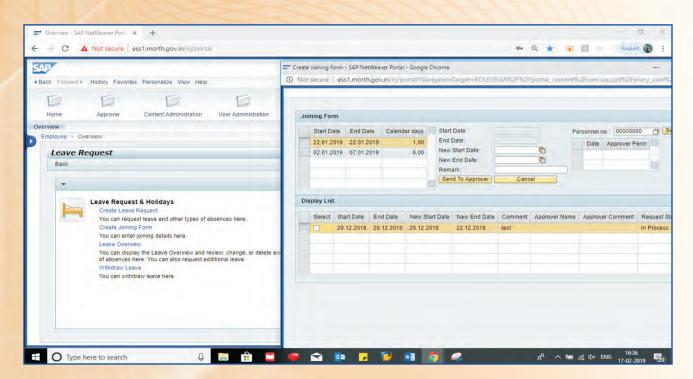
# **Create Joining Form**

Once you come back from your leave you are required to give joining.

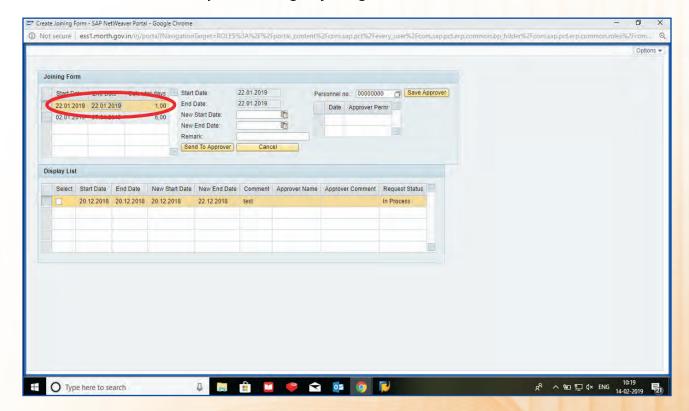
Joining form will be available in the leave request option



Click on Create Joining Form, below screen will appear

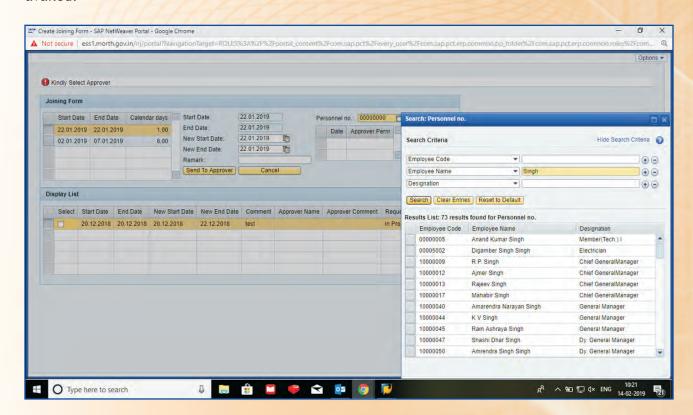


## Click on the date for which you want to give joining



After clicking date, it will automatically come to your right-hand side as displayed above.

Start and End date will remain same, if there is no deviation in the leave approved and leave availed.



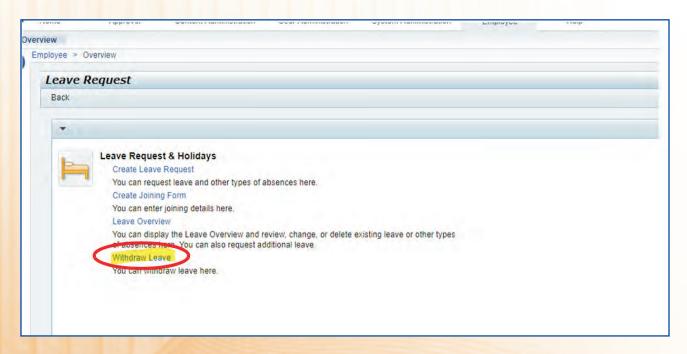
Double click on approver name to select the approver.

Save the selected approver & submit the form for approval.

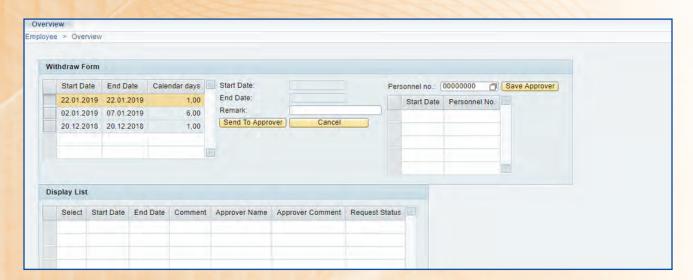
## Withdraw Leave

You can also withdraw your approved leave with one level approval

Click on Withdraw Leave from the below screen

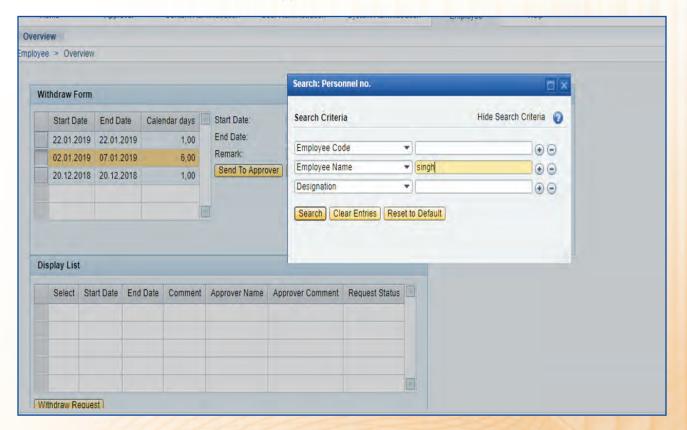


Click on the date for which you want to withdraw leave by giving joining as shown below

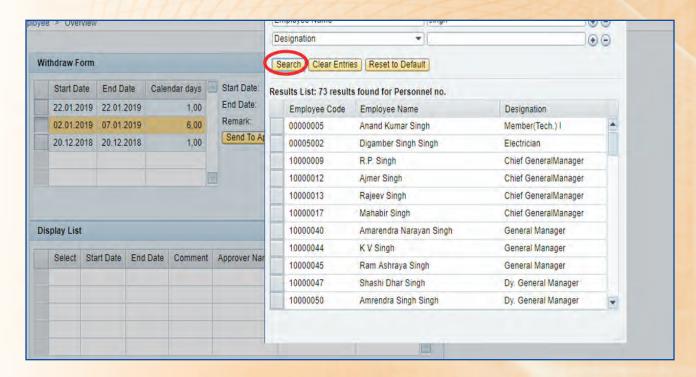


After clicking date, it will come automatically to your right-handside.

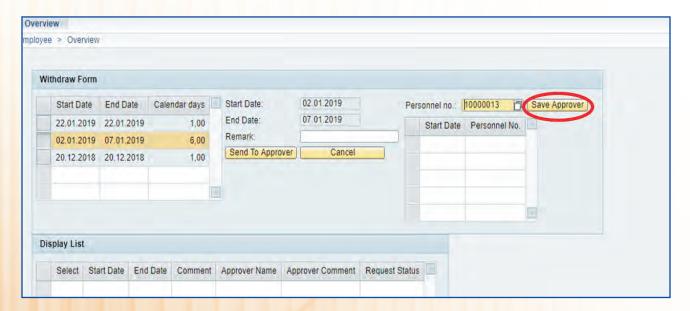
Enter the remarks and then select the approver



Fill the data in either of the three parameter and then click on Search

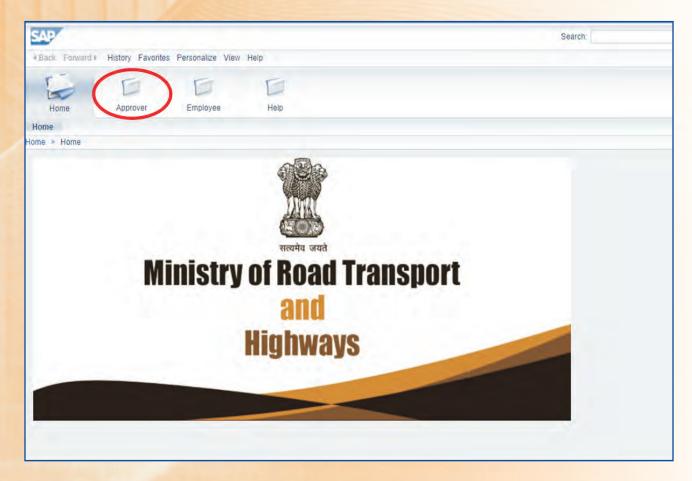


Double click on approver name then Save the Approver by clicking save approver button.



# **Approval Process**

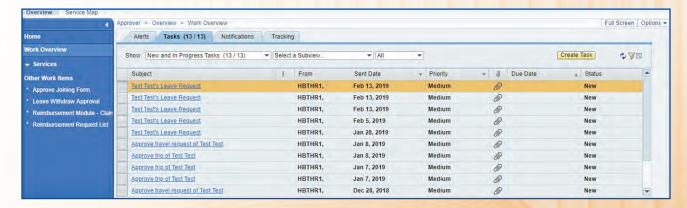
If you are an approver and you have to approve leave of other employee then select the approver.



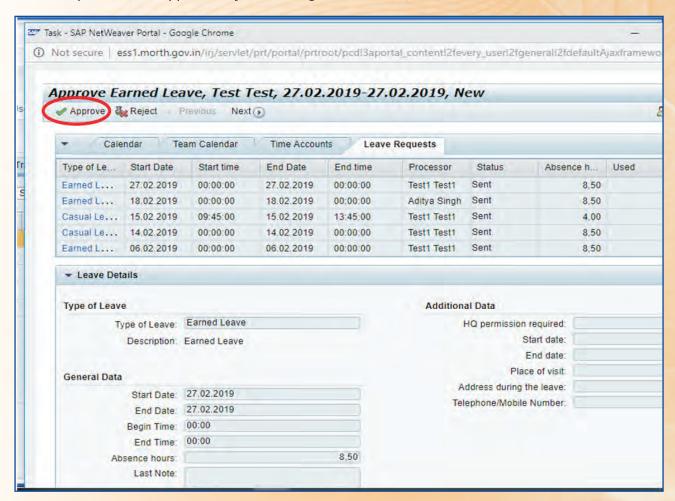
## After clicking Approver icon, below screen will appear, Click on Tasks



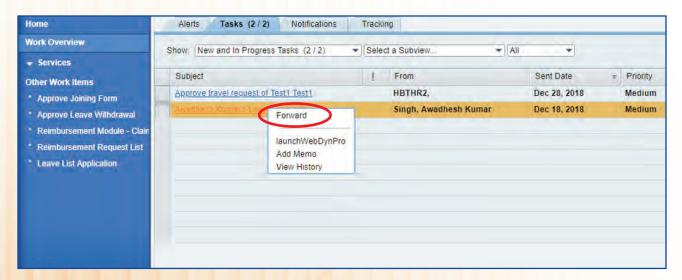
### Click on the highlighted Leave Request



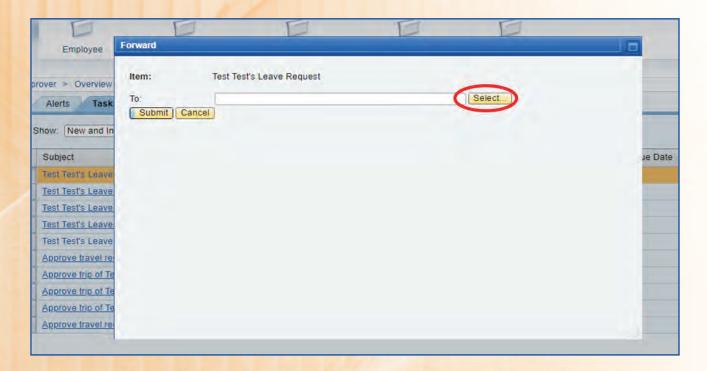
### Leave request can be approve/rejected using screen below,



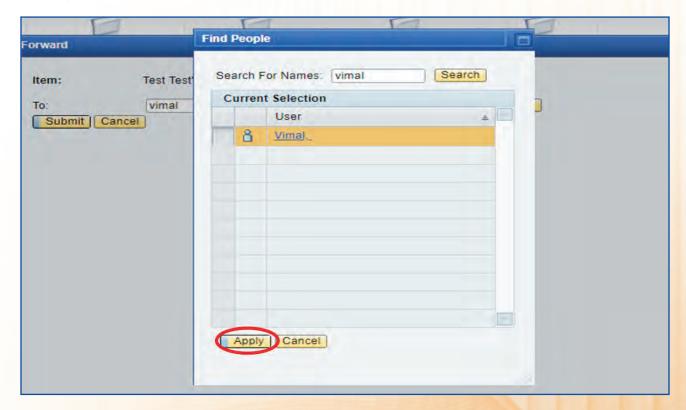
If you require to forward the leave request to someone for approval, then right click the selected row and click forward as shown in below screen.



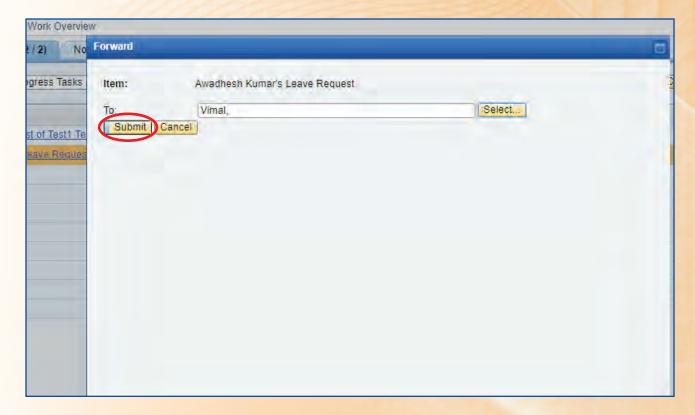
After clicking forward button following screen will come, enter the name of person whom you want to forward it



# Click Apply

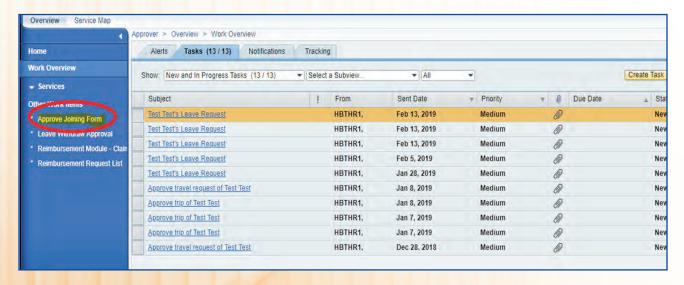


Click on **Submit**. Same request will be visible in approver icon to the person whom you have forwarded the request for his/her approval.

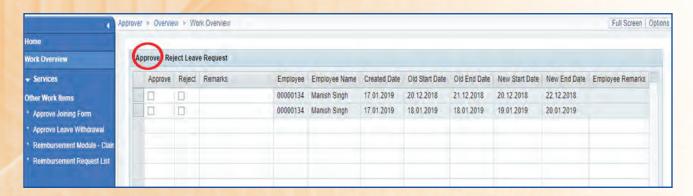


# **Approve Joining form**

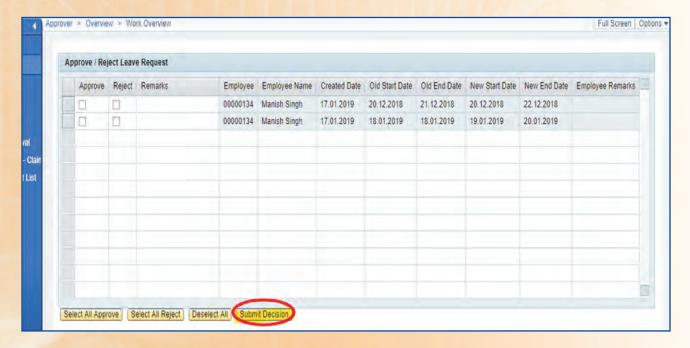
Click on Approve Joining Form, in approver page, choose the required row to approve and double click on it.



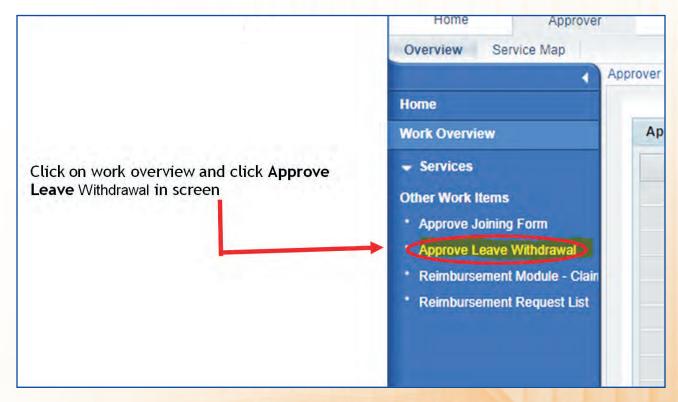
Check on approve box for whom you want to approve the joining form.



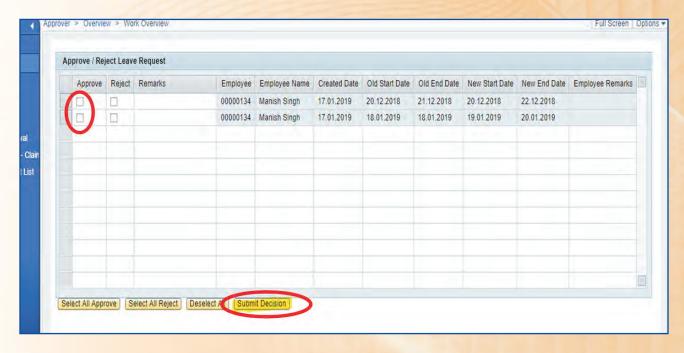
Then submit the decision.



# **Approved Leave Withdrawal**



Check on Approver box to approve the leave withdrawal form. Then submit the decision.

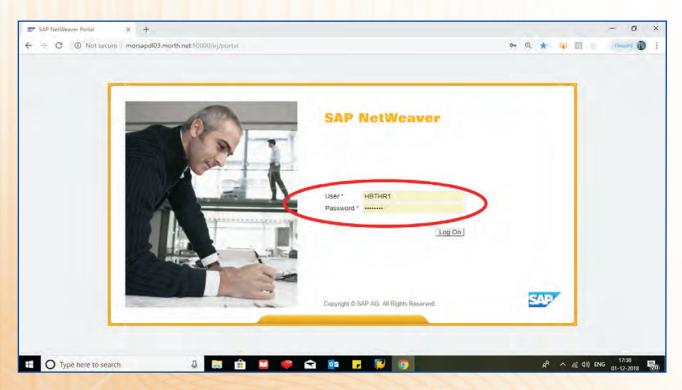


Based on your approval, employee leave data will be updated accordingly.

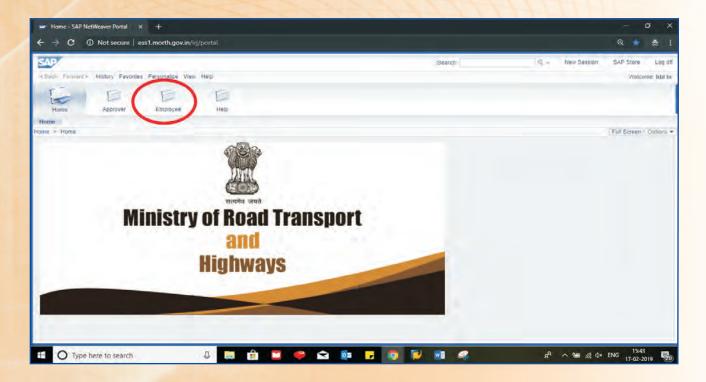
# 4. Travel Request Process

Login to SAP using following url with login details

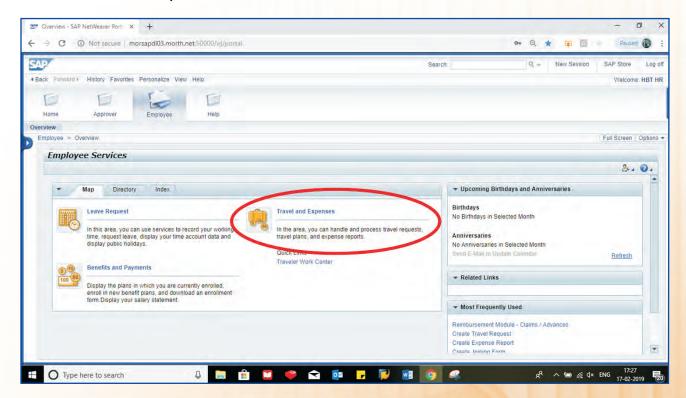
http://ess1.morth.gov.in/irj/portal



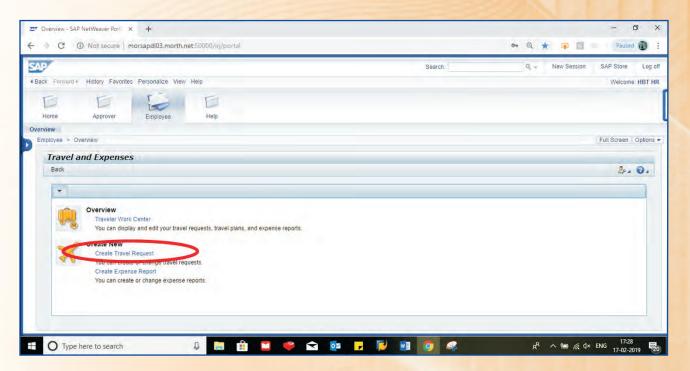
Click on Employee icon.



#### Click on Travel and Expenses



## Click on Create Travel Request

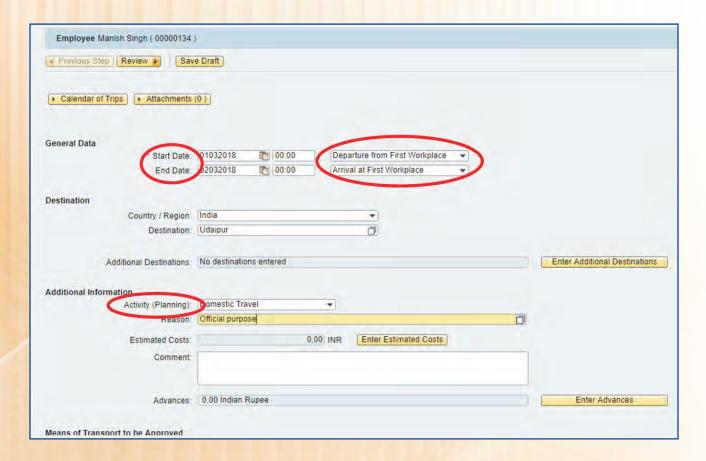


Following options are available in travel request

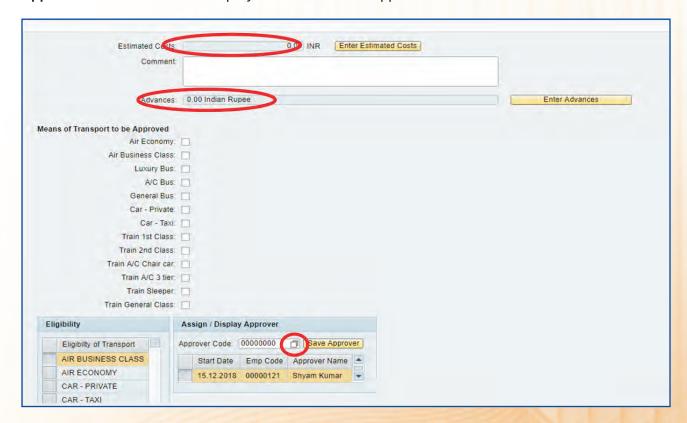
- Domestic travel
- International travel
- Leave travel concession
- Leave fare concession
- Transfer travel

## Fill the form with required details

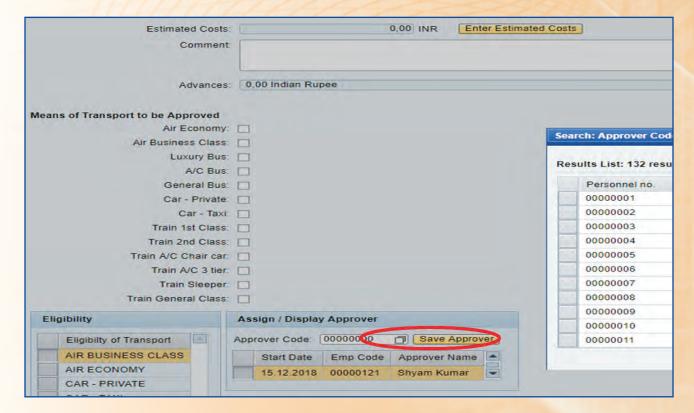
- Start date of your journey
- End date of your journey
- Traveling to & from
- In activity
  - Domestic travel
  - o International travel
  - Leave travel concession
  - Transfer travel
  - Leave fare concession
- Enter the reason for travel



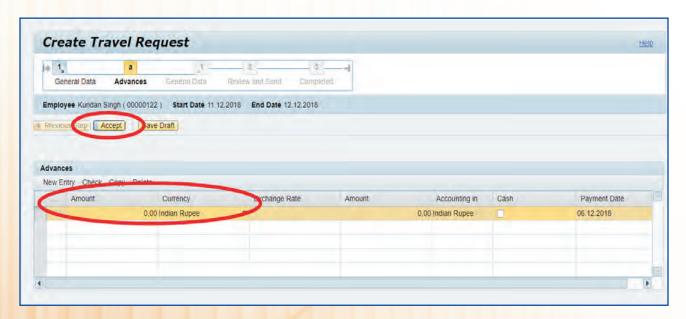
**Enter Estimated Cost & Enter Advances** (if required), from the displayed approval list click on **Approver Code** which is an employee number of the approver.



Select the employee number to whom you would like to send the travel request for an approval. And save the entry.



Fill the amount, currency and click on Accept.

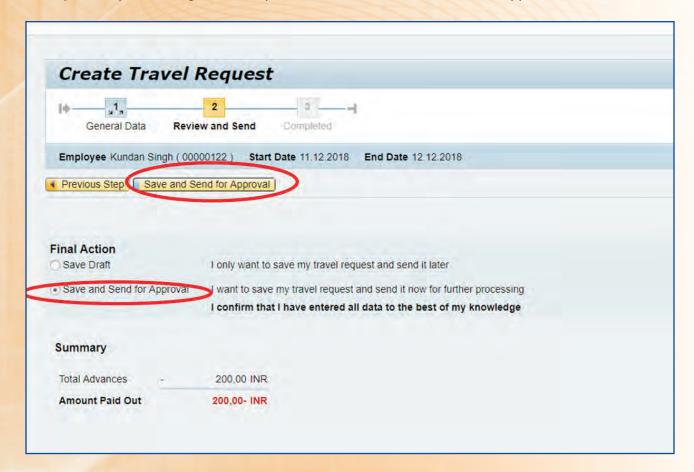


There are two radio buttons in the screen below,

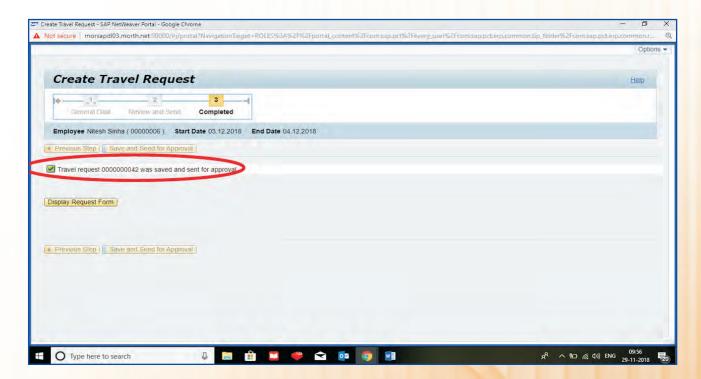
- Save Draft
- Save and send for approval

If you select save draft, then document will not go for an approval.

Once you complete filling all the required data, click Save and Send for Approval.

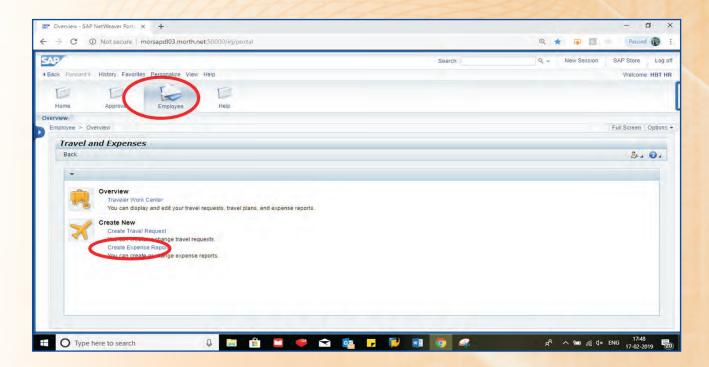


The same will be visible in approver id for an approval.

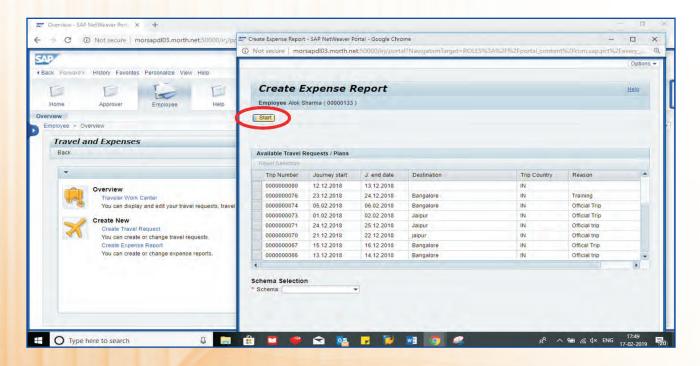


# **Create Expense Report**

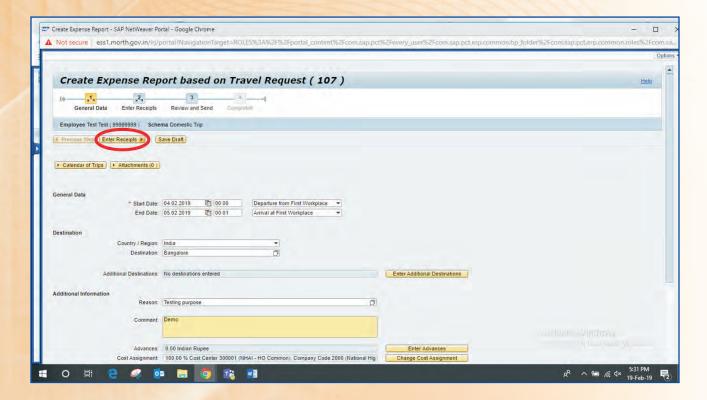
Select Employee icon and go to travel and expense tab



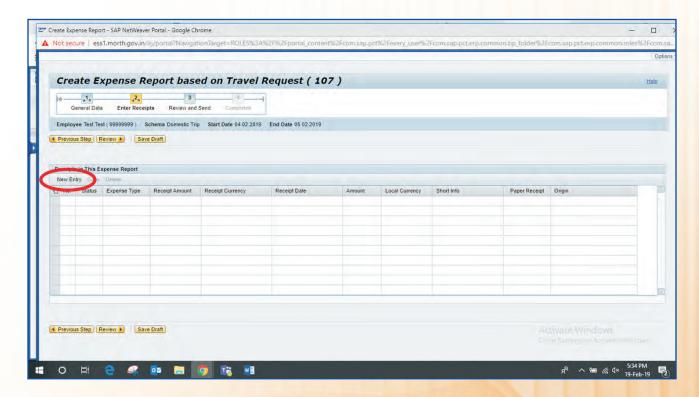
Approved travel request can be seen in screen below. Select the row/ request for which you would like to file an expense, select the Domestic/foreign schema which is visible in screen below and then click on **Start**.



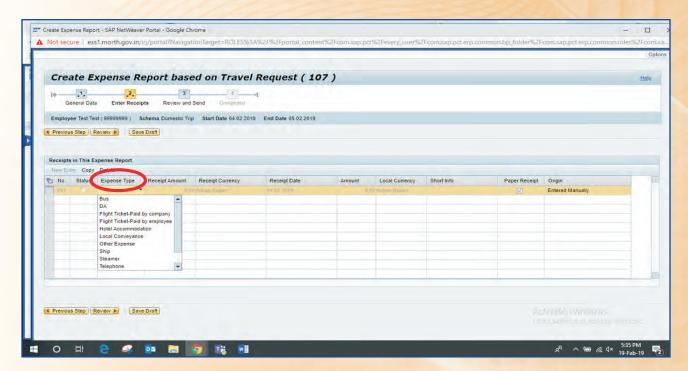
Verify the detail and then click on **Enter Receipt** as per the screen below. It will take you another screen where you can find option to file your expense under various head



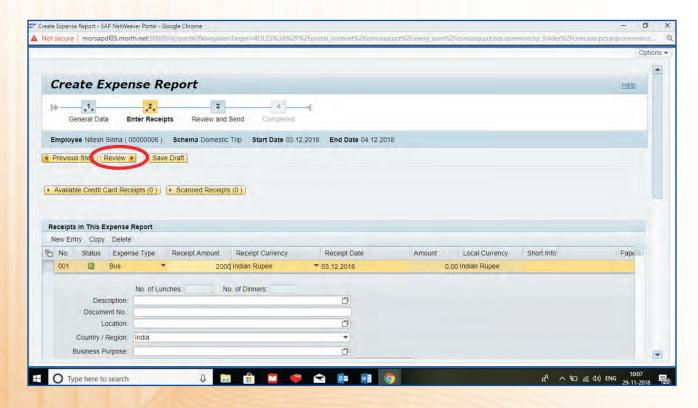
Click on **New Entry** as per the above screen.



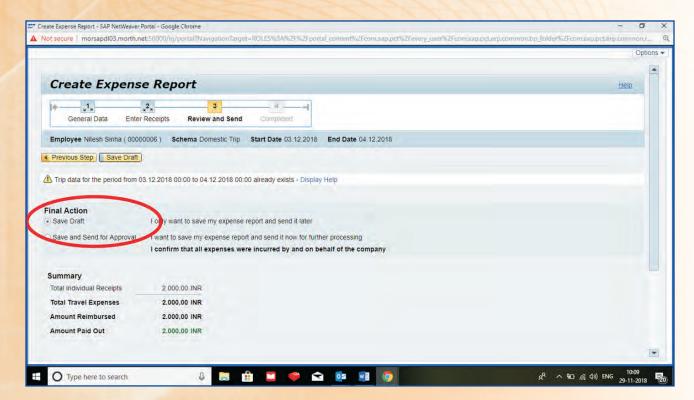
After clicking the **New Entry**, you would be able to see all the types of expense which you would have incurred during your travel



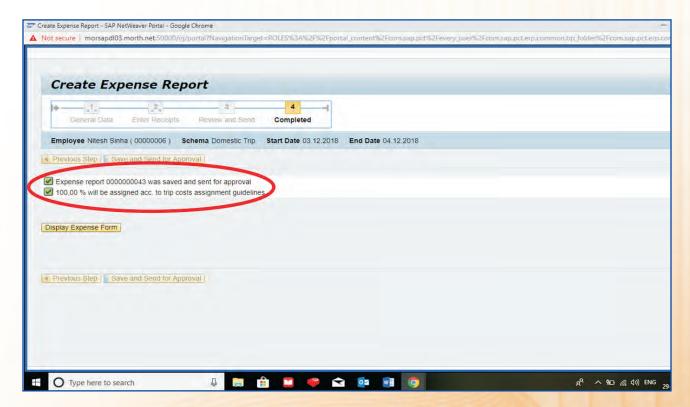
Select the **Expense Type** and enter the detail as per the below screen. After entering all the expense which you need to book against that trip, then click on **review** button as per the screen below.



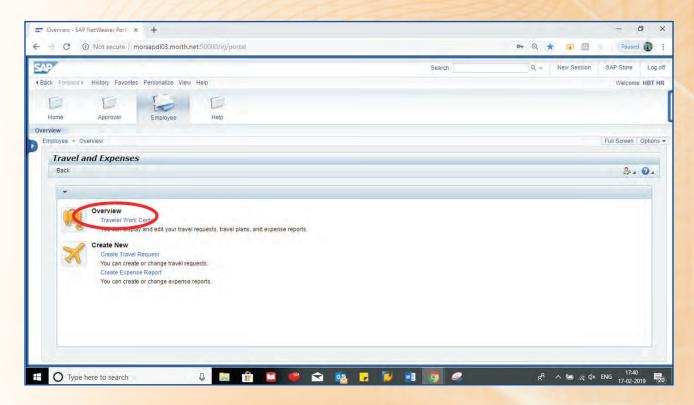
After clicking Review button below screen will appear to save the request as draft or send for approval



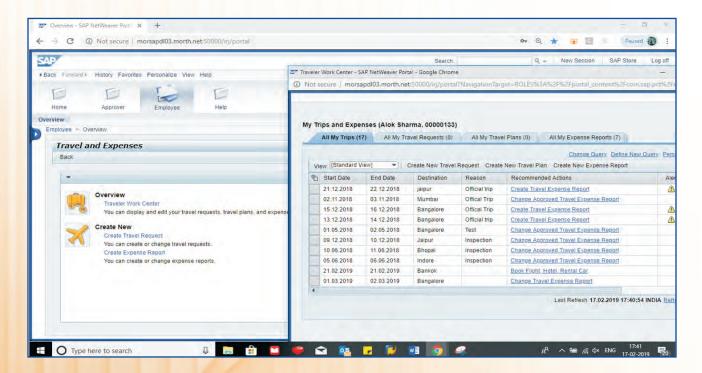
Click on save and send for approval, system will send the request for approval and it will also generate the reference number for your tracking as shown in below screen.



In case if you want to change any data from request raised, Click on **Travel Work Center** as per the below screen

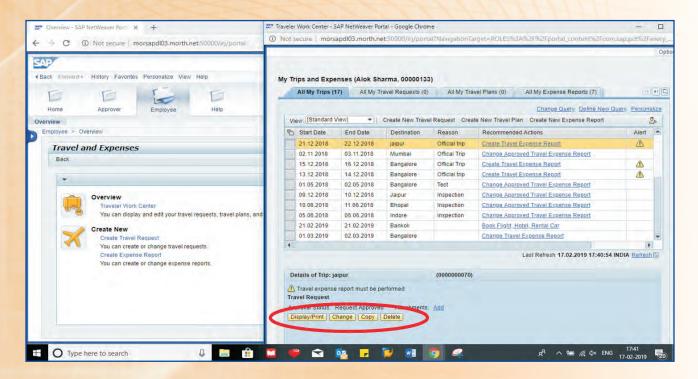


Once you click on Travel Work Center, you can see all your request

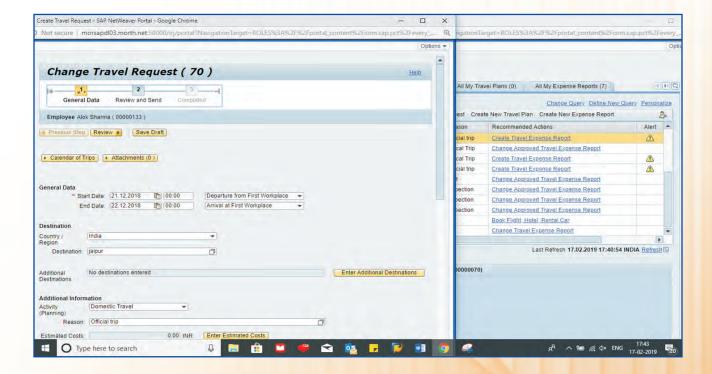


Select the record for which you want to change, you can perform following tasks

- Display/print
- Change
- Copy
- Delete

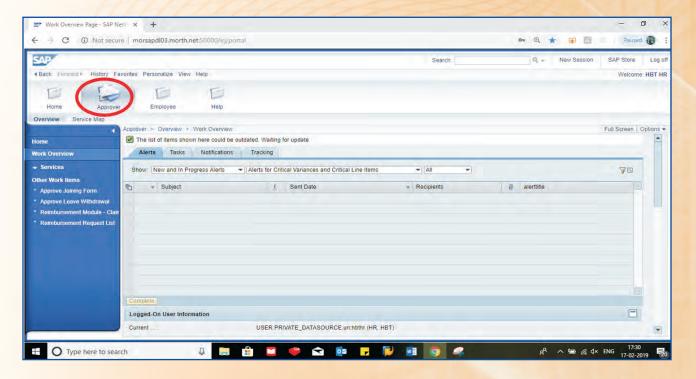


Clicking on Change button will allow required modifications.

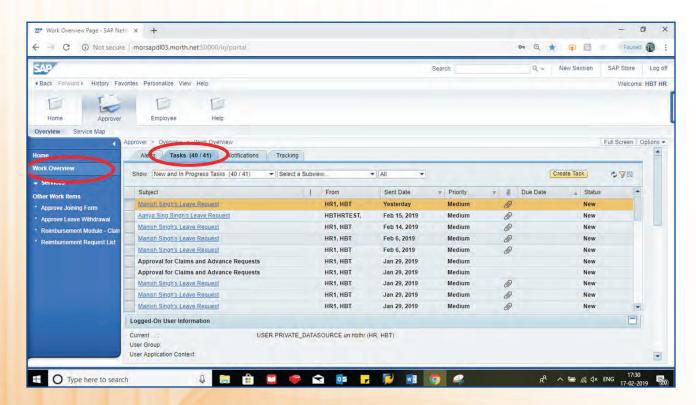


# **Travel Request Approval Process**

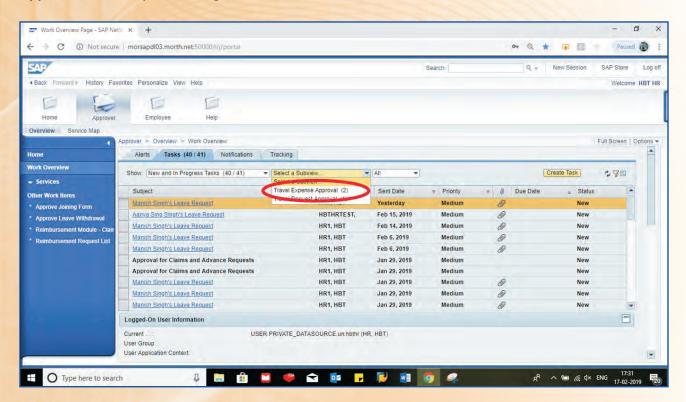
Login SAP with Approval privilege, click Approver icon



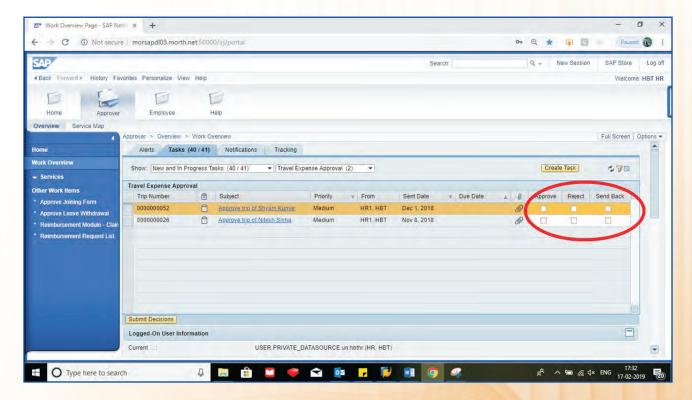
### Click on Work Overview and Task



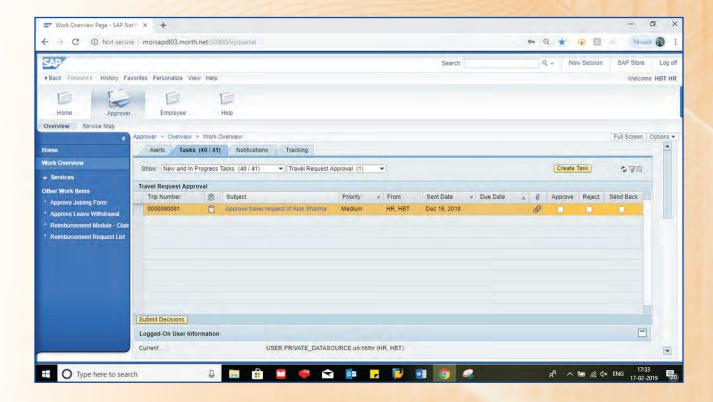
From the drop down you can select, kind of request you like to approve, select Travel Expense Approval from drop down as given in screen below



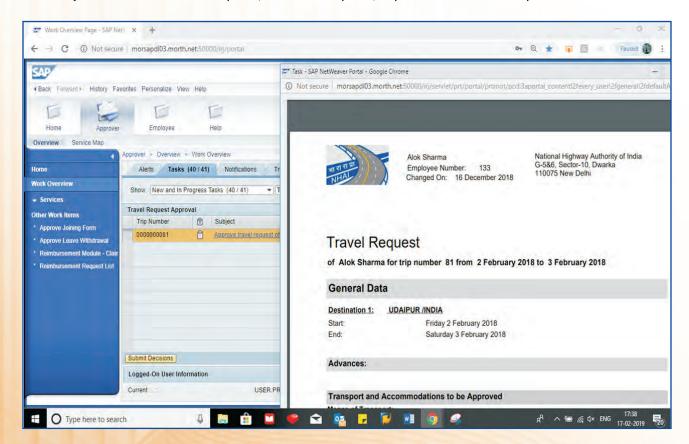
Check the right box to approve or reject or send back.



#### Click on Submit Decision.



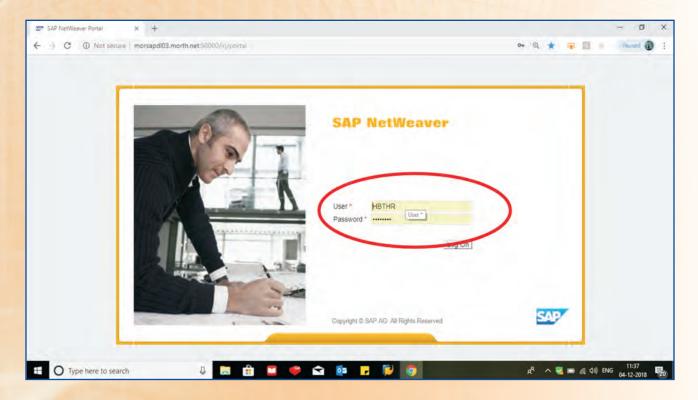
In case you want to see the request, click on request, a pdf document will open.



# 5. Claim Reimbursement Process

Login to SAP using following url with login details

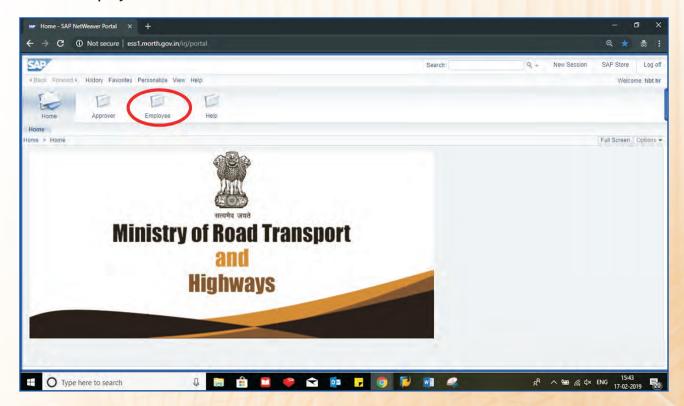
http://ess1.morth.gov.in/irj/portal



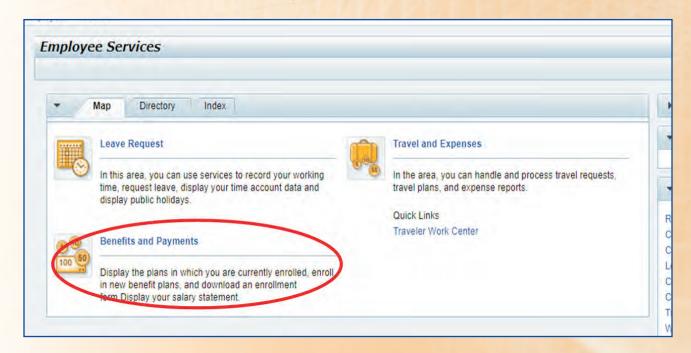
You would be able to see different icons on your screen

- Home Landing page
- Approver All approval page
- Employee All employee truncation
- Help To view user manual

#### Click on **Employee** icon

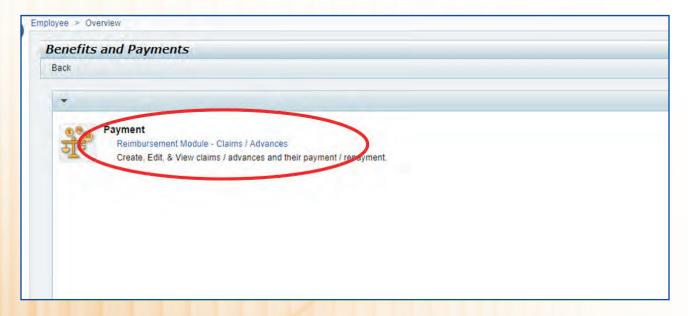


All the claims are under **Benefits and Payments** 



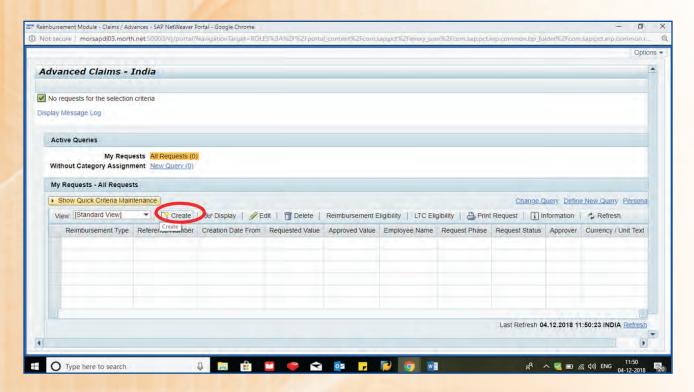
Click on Benefits and Payments. After clicking following screen will appear.

### Click on Reimbursement Module - Claims/Advances



All the requests will appear in the screen below

For new claim creation click Create

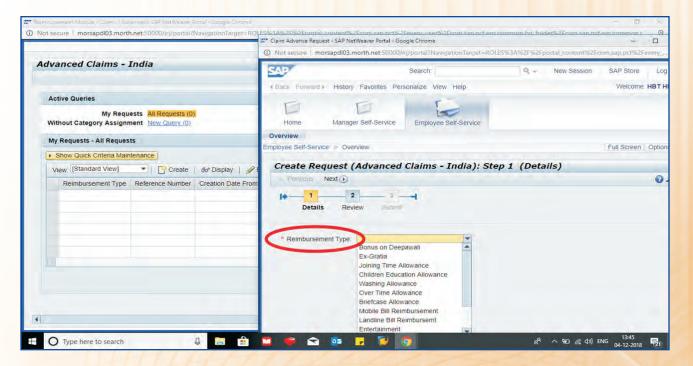


Following reimbursement type sare available in the system which can be seen in the Reimbursement Type drop down

- Hindi Allowance
- Bonus on Deepawali
- Ex-Gratia
- Joining Time Allowance
- Children Education Allowance
- Washing Allowance
- Over Time Allowance

- Briefcase Allowance
- Telephone Reimbursement
- Entertainment
- Laptop Reimbursement
- Medical Bill Reimbursement
- Mobile Handset
- News Paper Reimbursement

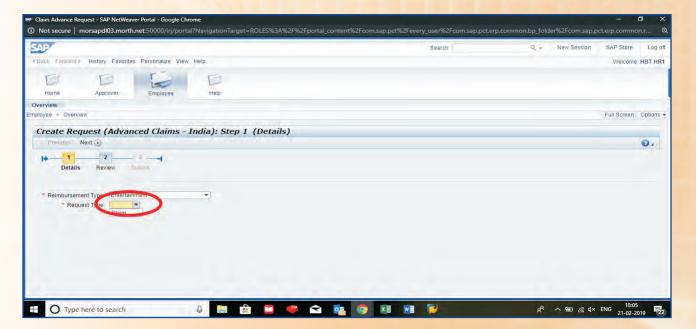
Select the type of Reimbursement/Claim



Select Request type from dropdown

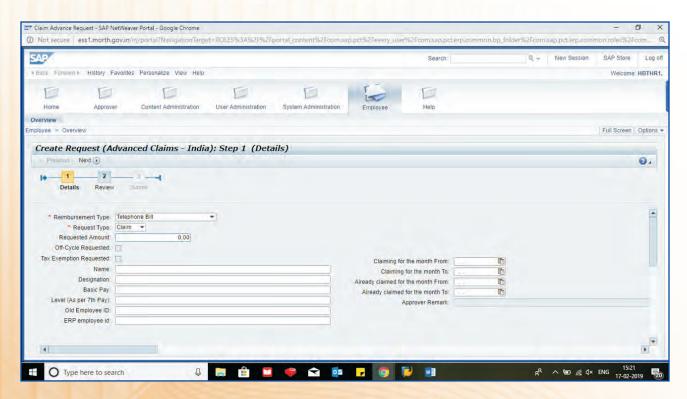
- Claim
- Advance

Advance are applicable for only few types of reimbursement (as per NHAI guideline)

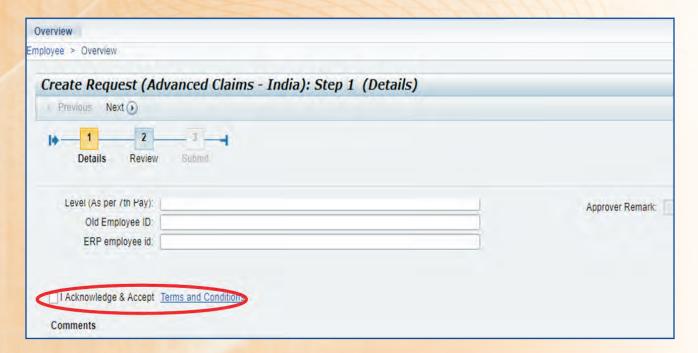


Advance option will only come in dropdown if that reimbursement type has advance option applicable.

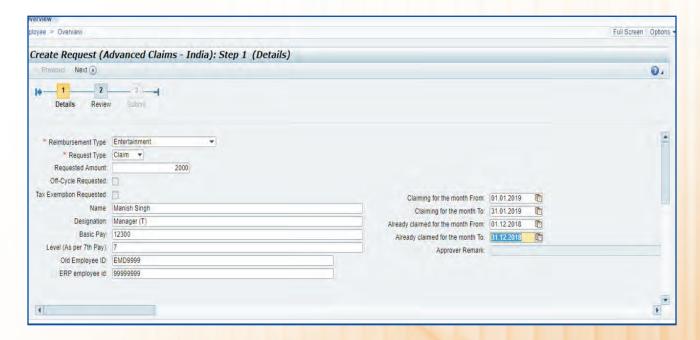
Fill the required detail as it appears in the screen.



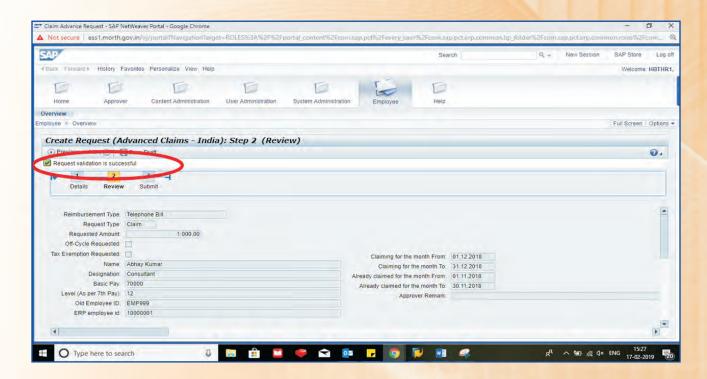
After filling the required detail click on declaration box



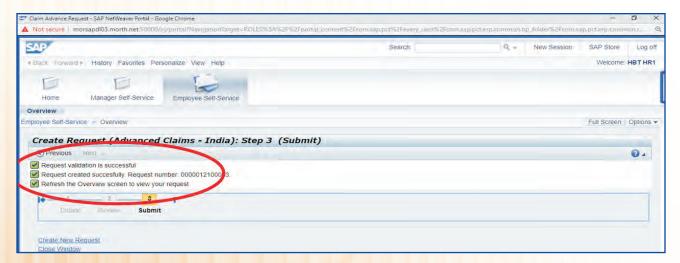
Click on Review button once you are done with all the required detail



After clicking Review button following screen will appear with a message "Request validation is successful".



Then click **Submit** button. Below screen will appear request with submission message and request number.

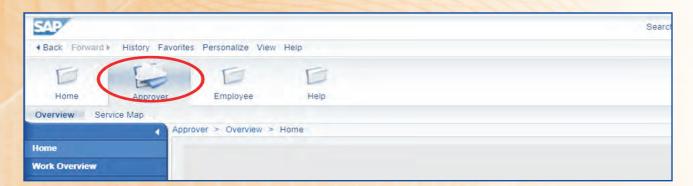


You don't have to select any approver anywhere in this form. All the approval will work as per defined approval process.

# **Approval Process**

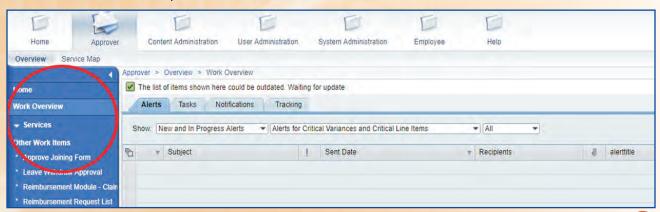
To approve the request received from an employee

Click on Approver button available on top of your portal page

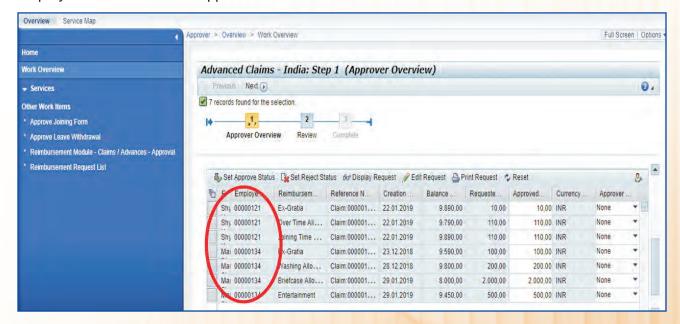


Click on Work Overview it expands to services with below options

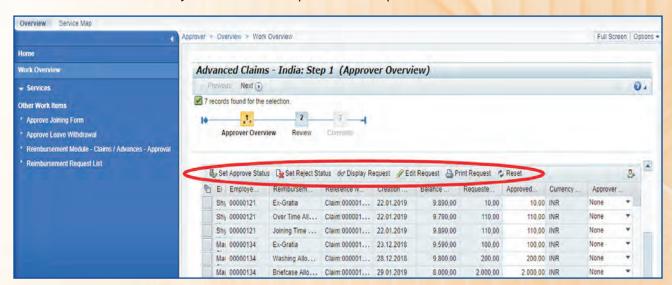
- Approve joining form
- Leave withdrawal form
- Reimbursement module claim/advance approval
- Reimbursement request list



Click on **Reimbursement Module - Claims/Advances Approval**. Below screen will open with Employee Number which is Approver Id.

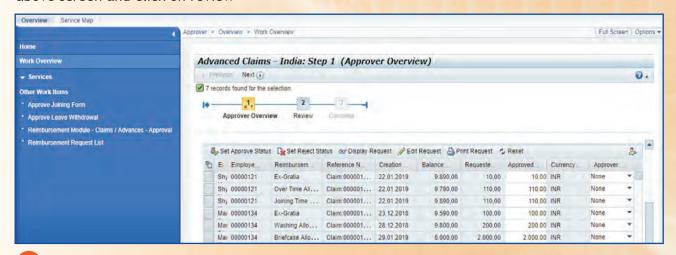


Select the row for which you would like to process in request list as shown in screen below.

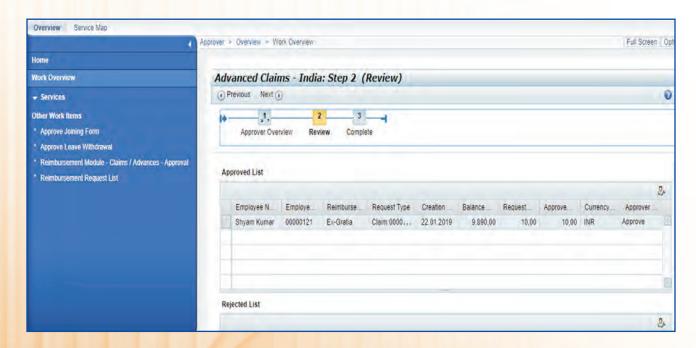


There are couple of status button as shown in below screen for your decision

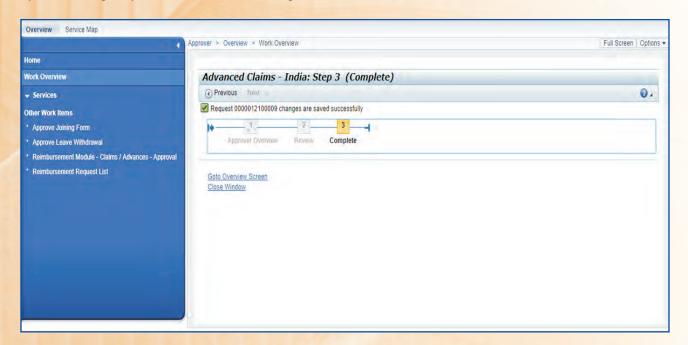
Select the appropriate status then click on **Set Approve Status/ Set Reject Status** as shown in above screen and click on review



Once you click on review, system will ask you reconfirm your decision. If there is no change required, then click on **Complete** button as shown in screen below.



System will give you confirmation message as shown in screen below.



# 10. Helpdesk & Contact Details

In Case of any queries and concerns feel free to contact to our Helpdesk Team at:

Email: erphelpdesk@nhai.org

Helpline: 011 - 25093924

#### **Escalation Matrix:**

Level 1:	Malay Govil	malay.govil@dxc.com	9212519448
Level 2:	BB Choubey	Bbc.edisha@gmail.com	9999199922

#### **Contact Us:**

## Sanket Bhondve, IAS

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## Akhilesh Kumar Srivastava

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## **Tanmoy Prasad**

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